

June 2020 Product Updates

Dear Partners,

We are informing you of some changes in the products we ship to you. We strive for our wheelchairs and spare parts to be useful for all the people who use them, while reaching as many people as possible. From time to time we will share with you the updates we are making to our products.

Please review the below changes and let us know if you have any questions.

Product Update	Description	Suggested Next Steps	When
Plastic Aglet on Cords	A plastic aglet will be put at the ends of all cords to prevent the fibers of the cord from unraveling. The firm end will make it easier to feed through the strap holes.	<ul style="list-style-type: none"> We hope this will make it easier to tie the knots on the backrest and seat. 	Starting with PO 062020-5K
Removal of tire patches	Tire patches will be removed from all wheelchair kits.	<ul style="list-style-type: none"> If a client needs to patch a hole in their tire, they will have to find a patch elsewhere or get a replacement tire from you. Common places to get patches include the local bike repairman or convenience stores. 	Starting with PO 062020-5K
Removal of toolkits from GEN_3 wheelchair kits	Toolkits will be removed from all GEN_3 wheelchair kits, but <u>a box of 50 tool kits will be sent in the container as usual.</u>	<ul style="list-style-type: none"> FWM recommends that you identify the toolkit box in your shipment. Plan ahead to send with sub-DPs or to events. Toolkits will <u>not</u> be in the wheelchair box (neither GEN_2 nor GEN_3). 	Starting with PO 062020-5K
PSI level updated to 30-35	Tests have been completed and the recommendation from the FWM engineering and manufacturing team is to fill the rear tires to 30-35 PSI.	<ul style="list-style-type: none"> Do not follow the PSI description on the tire. Alert sub-DPs to this update. Updated Safe & Ready Checklist to be sent soon. 	Immediately

Thank you,
FWM Programs Team

Plastic Aglet on Cords



Removal of Tire Patches



Removal of Toolkits from GEN_3 Wheelchair Kits

