

FREE WHEELCHAIR MISSION



Transforming lives through the gift of mobility™



WEBINAR:


Wheelchair Provision during the COVID-19 Pandemic





Zoom

Zoom Meeting ID: 355-148-467

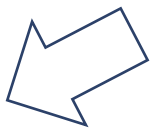
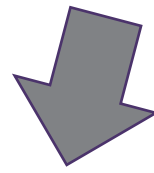
Meeting Topic: Nicole VanderZouwen's Zoom Meeting
Host Name: Nicole VanderZouwen
Invitation URL: <https://zoom.us/j/355148467>
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Participant ID: 15

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Mute Start Video Invite Manage Participants 1 Share Chat Record End Meeting



Purpose



To help wheelchair providers, wheelchair users, and caregivers manage risks during controlled wheelchair provision events.

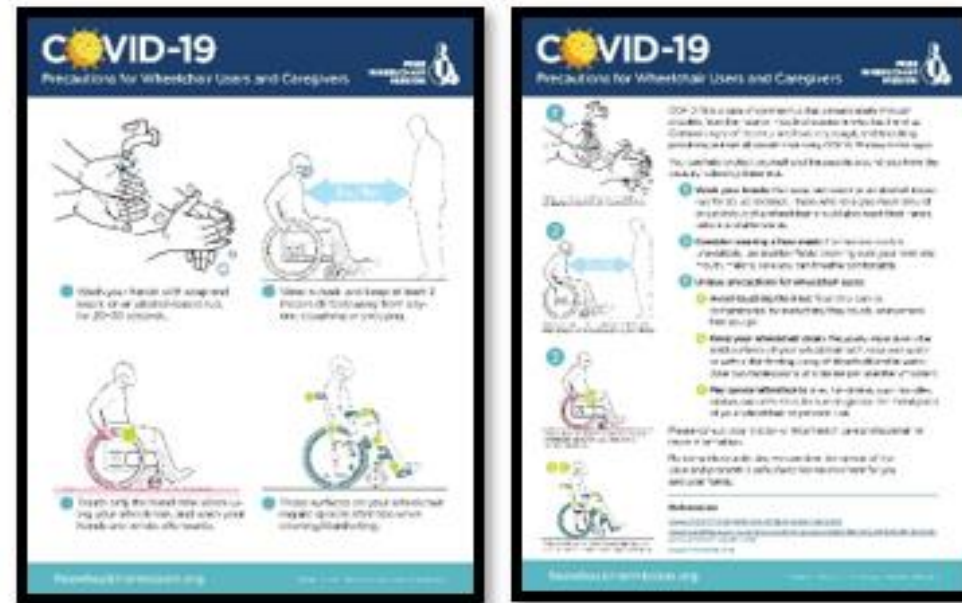
Goal # 1

Share best practices to help prevent infection during wheelchair provision.



Goal #2

Provide practical resources on safe wheelchair provision during and after the COVID-19 pandemic.



Goal #3

Discuss experiences, resources, and plans during this time.

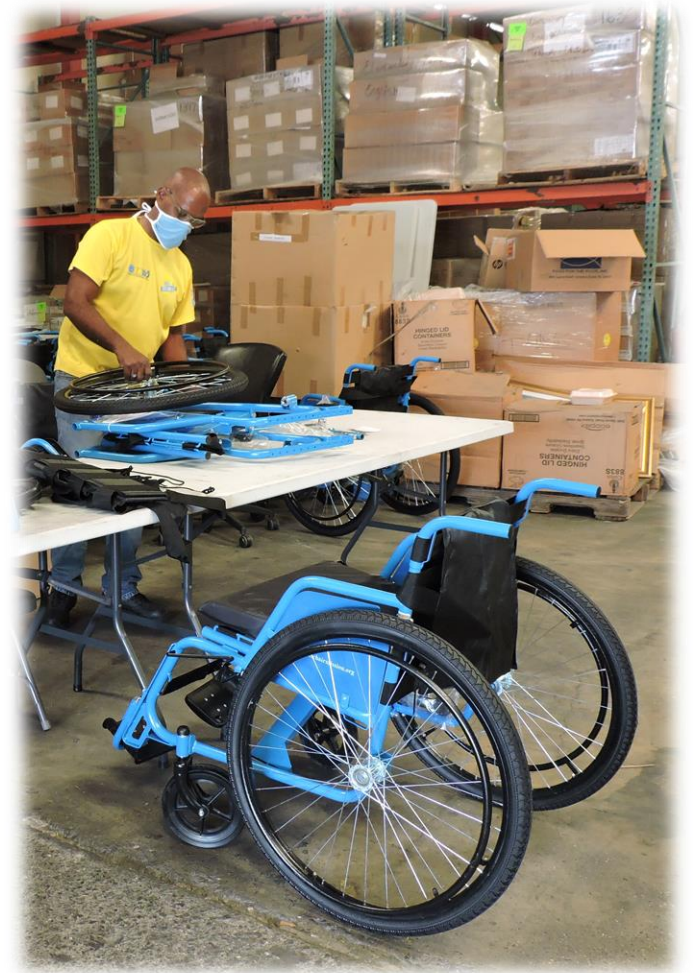


Wheelchair Provision Best Practices



Best Practices...

1. Prioritize Services
2. Take Preventative Measures
3. Plan
4. Educate Team



Best Practice 1: *Prioritize Services*



What is most urgent and essential?

- What needs to be in-person?
- What can be adapted to remote?
- What can wait until a later time?

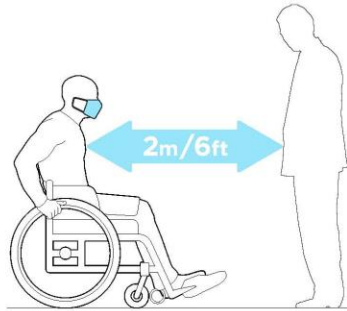
Best Practice 2: *Take Preventative Measures*

COVID-19

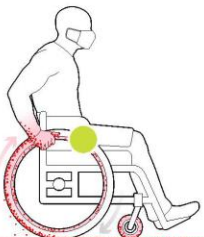
Precautions for Wheelchair Users and Caregivers



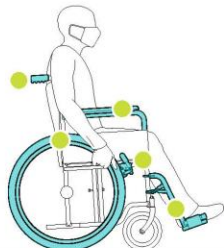
- Wash your hands with soap and water, or an alcohol-based rub, for 20-30 seconds.



- Wear a mask and keep at least 2 meters (6 feet) away from anyone coughing or sneezing.



- Touch only the hand rims when using your wheelchair, and wash your hands and wrists afterwards.



- These surfaces on your wheelchair require special attention when cleaning/disinfecting.

Actions:

- Wash your hands
- Avoid touching your eyes, nose, and mouth
- Wear a mask
- Maintain social distance
- Clean equipment and products
- Stay home if you don't feel well or show symptoms of COVID-19

Best Practice 2: *Take Preventative Measures*



Equipment & Resources:

- Gloves
- Medical Masks
- Goggles or Face Shields Gowns/aprons
- Water, Soap, Hand Sanitizer, and Wipes
- Non-contact thermometers

Best Practice 3: *Planning*



- Create protocols and procedures for people to follow
- Plan before, during and after each appointment/event.
- Designate a qualified person to oversee prevention



Best Practice 3: Planning (Example)

| Part of Provision | Assigned | Remote | In-Person | Material |
|-----------------------|----------|---|---|---|
| Screening/ Assessment | Name: | <ul style="list-style-type: none"> • Call <ul style="list-style-type: none"> ✓ Application ✓ Photos- Including measurements | X | X |
| Assembly | Name: | <ul style="list-style-type: none"> • GEN_2 @ Office- Alone • GEN_3 @ Office- Alone | X | X |
| Adjustments/Fit | Name: | X | <input type="checkbox"/> Home-to-Home <input type="checkbox"/> Clinic/Center-Based <ul style="list-style-type: none"> • Take temperature and triage • Check upright sitting • Check Fit • Make adjustments separate from group | X |
| User Training | Name: | <input type="checkbox"/> User Manual <input type="checkbox"/> Pressure Sore Info <input type="checkbox"/> Pressure Sore Relief Exercises <input type="checkbox"/> Transfers <input type="checkbox"/> Safety <input type="checkbox"/> Mobility Skills <input type="checkbox"/> Maintenance | <input type="checkbox"/> User Manual <input type="checkbox"/> Pressure Sore Info <input type="checkbox"/> Pressure Sore Relief Exercises <input type="checkbox"/> Transfers <input type="checkbox"/> Safety <input type="checkbox"/> Mobility Skills <input type="checkbox"/> Maintenance | <input type="checkbox"/> User Manual <input type="checkbox"/> Pressure Sore Info <input type="checkbox"/> Pressure Sore Relief Exercises <input type="checkbox"/> Transfers <input type="checkbox"/> Safety <input type="checkbox"/> Mobility Skills <input type="checkbox"/> Maintenance |
| Follow-up & Message | Name: | <ul style="list-style-type: none"> • Call | X | <ul style="list-style-type: none"> • Survey or document |



Best Practice 4: *Educate Team*



Practical Resources




FWM Resources

Precautions for wheelchair users and caregivers



- Illustrations format
- Descriptive formats




Recommendations for Provision Steps

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

Wheelchair Provision during COVID-19
-Personal Protective Equipment, Planning, and Personal Hygiene Recommendations-

| Context | People/Activity | Resources | Strategy |
|---|---|--|---|
|  Planning & General Information | All people should practice preventive measures throughout all wheelchair provision steps and locations. Leadership should have a clear plan and protocol for their team that complies with local guidelines, permission, and best practices. | - Face mask - Water - Soap - Hand sanitizer - Wipes | <ul style="list-style-type: none"> Keep work areas clean Disinfect tools and materials before and after use Wash hands thoroughly and regularly Wear a face mask Practice social distancing as much as possible Complete as much remotely or separately as possible |
|  Screening, Assessment and Evaluation | <p>Remote: Trained staff collect information from individuals through calls, WhatsApp, Video, etc.</p> <p>In-Person: Only designated, trained, staff members comfortable with meeting face-to-face when the need is urgent or essential.</p> <p>Both/Either: Determine next step-</p> <ol style="list-style-type: none"> Wheelchair is urgent and essential for safety Referral Delay delivery until later time Follow protocol for raised temperature | <p>Remote: See planning & general information resources.</p> <p>In-Person: -See general information resources -Non-contact thermometer -Medical masks -Goggles -Gown/Apron -Gloves</p> <p>Note: External resources may have links to show how these items should be used.</p> | <p>Remote:</p> <ul style="list-style-type: none"> Share what to expect during the process Fill in application/assessment form Collect pictures/Video Determine and document the next steps. <p>In-Person:</p> <ul style="list-style-type: none"> Provide access to planning & general information resources. Take temperature. Follow country guidelines if temperature is above typical. Complete application/assessment with minimal contact closer than 2 meters/6 feet as is possible. |

*Free Wheelchair Mission (FWM) recommends following country guidelines, recommendations by the CDC, WHO, and the Ministry of Health. FWM is taking measures to provide safety resources to reduce the risks for partner organizations attempting events at this time.
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 **FREE WHEELCHAIR MISSION**

Wheelchair Provision during COVID-19
-Personal Protective Equipment, Planning, and Personal Hygiene Recommendations-

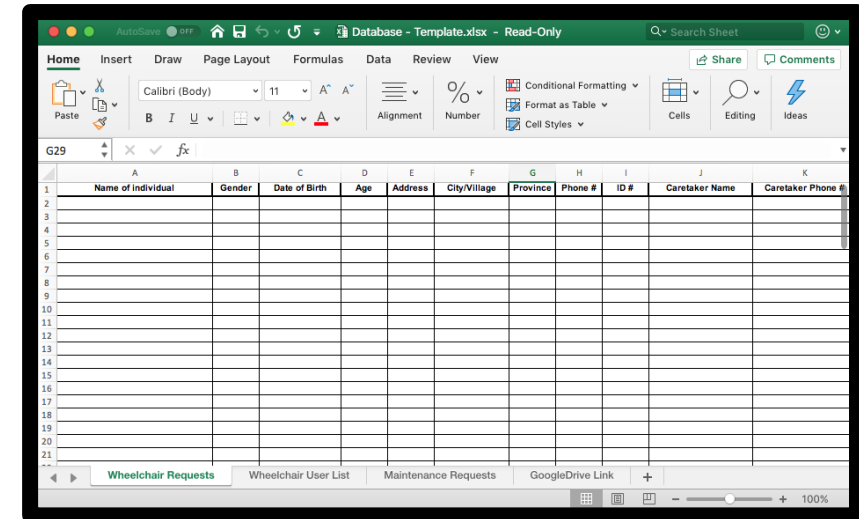
| Context | People/Activity | Resources | Strategy |
|--|--|---|---|
|  Assembly, Adjustments and Fit, and User Training | <p>Trained staff complete assembly, check fit, make adjustments, and provide user training.</p> <p>All in-person activities should be reduced 30-40 minutes maximum. All activities that can be adapted remotely should be utilized.</p> <p>Note: Only designated, trained, staff members comfortable with meeting face-to-face when the need is urgent or essential.</p> | <p>-See general information resources</p> <p>-Non-contact thermometer</p> <p>-Medical masks</p> <p>-Goggles</p> <p>-Gown/Apron</p> <p>-Gloves</p> <p>Note: External resources may have links to show how these items should be used.</p> | <ul style="list-style-type: none"> Select designated staff that will interact with others. Only include those needed for safety. Staff should be prepared in advance concerning skills, expectations and protocol. Complete assembly and safety check separate- without direct contact with others. Check fit with minimal contact and maximal space. Complete adjustments without direct contact. Teach user training from 2m/6 feet away if possible. Decide the parts of user training that can be carried out remotely or with resources. |
|  Follow-Up | Complete follow-up remotely through calls, photos, and technology. Make referrals and document information in database. In-Person activities should only be completed if urgent and essential. | | |

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FWM Resources

Templates, procedures, networking

- Event Planning
- Referral Directory
- Database
- Facebook



EVENT PLANNING

Community and Social Service

People Affected:

Resources Needed:

Activity:

Procedure: (Includes before during and after in the procedure)

- 1.
- 2.
- 3.

On-Site Wheelchair Provision

People Affected:

Resources Needed:

Activity:

Procedure:

- 1.
- 2.
- 3.

REFERRAL DIRECTORY

| Service | Organization | Contact Person | Contact Information |
|--|--------------|----------------|---------------------|
| Other Wheelchair Providers | | | |
| Hospitals/Medical Clinics | | | |
| Rehabilitation | | | |
| Local Paper | | | |
| Other Resource (Genealogy, Work, Recreation, Church, Etc.) | | | |

External Resources & Guidance

WHO Country & Technical Guidance - Coronavirus disease (COVID-19)
<https://www.who.int/emergencies/diseases/novel-coronavirus-2019/technical-guidance-publications>

WHO Risk communication and community engagement
<https://www.who.int/emergencies/diseases/novel-coronavirus-2019/technical-guidance/risk-communication-and-community-engagement>

International Council of Voluntary Agencies (ICVA)

Covid-19 Resources for Civil Society Organizations, humanitarian action
<https://www.icvanetwork.org/covid-19-resources>

Hesperian Health Guide

Coronavirus — COVID-19 Fact sheets to empowered service providers in action and improve the health of their communities.
https://en.hesperian.org/hhg/Coronavirus?utm_source=newsletter&utm_medium=email&utm_campaign=newcovid&utm_term=newcovid&utm_content=newcovid



Feedback, Experience & Discussion

What are your suggestions?

What has been working for your organization?

Do you have any resources to share?



References

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2. ISDH COVID-19 webpage: <https://coronavirus.in.gov>
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4. Rational use of personal protective equipment (PPE) for coronavirus disease (COVID-19) https://apps.who.int/iris/bitstream/handle/10665/331498/WHO-2019-nCoV-IPCPPE_use-2020.2-eng.pdf
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8. COVID-19: maintaining essential rehabilitation services across the care continuum: https://wheelchairnetwork.org/wp-content/uploads/2020/05/prvu_2020_covid19_maintaining_essential_rehab_services_across_the_care_continuum.pdf
9. Opportunities and challenges for disability inclusion during the COVID-19 pandemic <https://www.disabilityinnovation.com/blog/opportunities-and-challenges-for-disability-inclusion-during-the-covid-19-pandemic>

THANK YOU!



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